

LAURA MOREAU



Expert advisor after sales Air module + SRC service



@Laura Moreau



Describe us a typical day

As an expert travel consultant, I mainly deal with the after-sales service of Air (flight modification or cancellation). I am in charge of managing complex and time-consuming situations that require experience. I also manage the Customer Relations department, which consists of guiding the customer and providing solutions until he is completely satisfied.

Three words to describe Travel Planet

- Innovative
- Rich
- Progressive

What is your educational background?

I have a BTS in tourism.

Your greatest pride at Travel Planet

I am very proud of my progressive evolution, my many trips made thanks to Travel Planet and my strength to surpass myself.

Give us one word to describe you

I'm a working girl !

How is working at Travel Planet a different experience compared to your previous professional experiences?

Travel Planet offers great opportunities for career development. I also appreciate the very good atmosphere in which we work, both with my colleagues and our bosses.