

JEAN-BAPTISTE VAN BRABRANDT



Travel Agent Hotel Service



@Jean-Baptiste Van Brabandt



Describe us a typical day

The role of the travel agent in the hotel department is to ensure that customers are well looked after by the hotels and that their stay runs smoothly. Finally, we must follow up on the reservations made on the platform and manage any hotel emergencies.

Trois mots pour décrire Travel Planet

- Technology
- Reactivity
- Customer satisfaction

What is your educational background?

After my Literary Baccalaureate, I took a BTS in Tourism followed by a Professional Degree in Tourism and New Technology

Give us one word to describe you

I would say conscientious.

Your greatest pride at Travel Planet

What makes me most proud in my career at Travel Planet is my evolution. I have had the opportunity to evolve several times: from booking agent to Help Desk agent in particular.

How is working at Travel Planet a different experience compared to your previous professional experiences?

Thanks to Travel Planet, I was able to evolve, take on new responsibilities, vary the missions and increase my skills, which my previous professional experiences didn't offer me.